

	QUALITY MANUAL	QM annex III	VER: 03 PAG: 1 de 2 APLIC DATE: 08 January 2026
QUALITY POLICY			

OUR VISION

We will be a manufacturing laboratory for eye health technology from our own R&D.

NUESTRA MISIÓN / OUR MISSION

- Designed, developed, manufactured, and distributed Health Technologies in the field of ophthalmology.
- We work with high-quality standards throughout our products and processes based on continuous improvement and accessibility
- Innovate by incorporating new products and services based on our development and contributing to eye health effectively, efficiently, and safely.
- Continually train our employees and build a culture of teamwork.
- Ensure the environment, health, and safety of our workers.

NUESTRA POLÍTICA / OUR POLICY

CUSTOMER SATISFACTION

BRILL PHARMA is a company of continuous growth, oriented to the satisfaction of our customers, health professionals in the field of ophthalmology, through the constant search for solutions to medical needs and products that exceed users' expectations, offering quality and permanent commitment.

COMPLIANCE WITH REGULATORY REQUIREMENTS

The company's policy is to comply with regulatory requirements in every project, which is aimed at achieving our health objectives.

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RISK MANAGEMENT - RISK-BASED THINKING

The company applies a continuous risk assessment, where data and assessment criteria are transparent and aligned. We aim to have a high level of documentation practice.

We look for and use the most appropriate tools to assess the different risks. We aim for risk assessment to be an iterative program where risks are assessed, mitigated, reviewed, and re-evaluated.

We apply this policy in all our manufacturing, distribution, and after-sales service activities.

LEADERSHIP

We have the support and commitment of the management. The management guides and involves everyone, acting as the main DRIVING FORCE in achieving the quality objectives.

STAFF INVOLVEMENT - MANAGEMENT APPROACH

We work in a permanent atmosphere of communication and collaboration to achieve a common goal.

PROCESS-BASED APPROACH

Our work system is based on processes. We start from the premise that a desired result is achieved more efficiently when the activities are carried out, and the necessary resources are managed as a process.

CONTINUOUS EFFECTIVENESS OF OUR QUALITY SYSTEM

We maintain a quality management system based on processes and continuous improvement, complying with the applicable regulations and legal requirements. We aim to achieve the highest possible motivation for our workers and external professionals, provide excellent professionalism through knowledge and experience, and spread this knowledge and experience through teamwork.

FACT-BASED APPROACH TO DECISION MAKING

We are flexible and show the ability to adopt different approaches without losing sight of the legal framework, ensuring that every decision is made within the provisions of the legislation that applies to us in the field of eye health.

MUTUALLY BENEFICIAL RELATIONSHIPS

We know that relationships with potential customers or external partners are highly beneficial for being as competitive as possible in the ophthalmic market. We create, maintain, and improve relationships with different audiences, from suppliers of materials or work to healthcare professionals and collaborators.

Reviewed and approved by General Management:
Jordi Martinez

Date: 08 January 2026